

THE CHALLENGE OF SHARING

Information management in UK local authorities

THE UK'S 443 LOCAL AUTHORITIES DON'T ALWAYS GET INFORMATION MANAGEMENT AND PROTECTION RIGHT

Research from Iron Mountain tells us more

Local Authorities accounted for 10% of all reported data breaches¹

¹January - March 2016

MAIN FINDINGS

INFORMATION AT RISK

Local authorities believe it's only a matter of time before they experience a data breach

- 90%** **Nine in ten** local authorities currently share or plan to share services with neighbouring local authorities
- 52%** **52%** of records and information managers believe security breaches are inevitable because they don't have sufficient time to manage information properly
- 49%** **But 49%** of records and information managers believe that moving information between organisations places it at greater risk of loss or exposure
- 50%** **And half** of records and information managers don't fully trust their colleagues to take proper care of information



One in five local authority data incidents includes loss or theft of paper

20-25% Between 20 and 25% of all records exist only in paper format

PAPER IS EVERYWHERE

Despite a public sector-wide commitment to digital transformation, paper records prevail



MISSING THE INFORMATION ADVANTAGE

Local authorities struggle to derive benefit from the information they hold

13% Only 13% of senior-level managers believe their local authority manages information well

62% 62% of local authorities don't fully understand how to unlock the value of their information

Between **half and two-thirds** of local authorities are adding new roles of Corporate Information Management, Information Security Compliance Officer and Senior Information Risk Owner to existing employees

But **half** say they need additional budget, skills and time to implement an information governance strategy effectively



PLANS MAY FAIL

Resource constraints undermine ambitious central information governance strategy



GOOD NEWS

Addressing the challenges isn't all about money

- Educate your team** - make sure you and your colleagues are working within the same information policy framework
- Be part of it** - drive cultural change through records management steering committees
- Lead by example** - log where records are stored, keep information secure, change passwords and lock computers
- Go paper light** - reduce the number of paper records you manage. Consider working with a third party to store paper records securely off site where possible
- Share and encourage best practice** - let others know when you make changes to better manage information

For more information read our whitepaper

The challenge of sharing information management in UK local authorities in 2016 and beyond

Download the report



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