



What if You Could

- Free your IT staff from managing tape and vaulting
- Peace of mind that your tapes are expertly handled by trained personnel and protected with an unbroken chain of custody
- Protect your data via an industry leading chain of custody and backup diagnostics to ensure it's security and your business continuity

SOLUTION BRIEF

DATA MANAGEMENT: BACKUPCARE™

BUSINESS CHALLENGE:

Digital Transformation and process improvements are the focus for every IT professional, but while focusing on the future, every business requires reliable backup in order to protect business continuity.

The use of backup tapes is still the most cost effective, reliable and secure format for keeping your data safe. But backing up to tape can be a complex process and resource heavy. Whether you have a remote unstaffed data centre, or house your infrastructure in a colocation facility, the complexity brings challenges and requires staffing, training and bespoke processes.

Sending someone from your IT team to cover anything from an exchange of backup media to a full systems test is often not the best use of your resources, and outsourcing to a colocation provider carries inherent risk and potentially higher costs. These facilities rarely have the secure procedures, training and expertise to perform these activities that keeps your disaster recovery plan secure and data centre functional.

IRON MOUNTAIN BACKUPCARE™

BackupCare™ extends Iron Mountain's off-site tape vaulting services, to cover you all the way from the library to the vault. New and existing Iron Mountain customers who sign up for the BackupCare™ service will gain immediate process efficiencies by enabling in-house IT staff to focus on high-priority initiatives.

Plus, you'll be confident knowing the BackupCare™ workflow provides an overarching chain of custody to protect the security of your data and the integrity of the process, while it is transported to and from our secure, environmentally controlled tape vaults.

Peace of mind that your tapes are expertly handled by trained personnel and protected with an unbroken chain of custody.

IRON MOUNTAIN BACKUPCARE™ HELPS YOU:

- › Apply your limited IT resources to more business-critical tasks while Iron Mountain experts remove media from their libraries and then mount new media to handle your next backup cycle
- › Monitor the status of your media in real time: each tape will be scanned when it's pulled, triggering the generation of an automatic notification that's sent to you to let you know that your media has been swapped
- › Have confidence that every task you require is completed effectively by a certified data centre professional. Coupled with tape diagnostics this will provide you with a unified view of your remote-site backups

WHAT YOU GAIN...

- › The ability to **focus valuable internal resources on vital business** initiatives, rather than on time-consuming tape rotation
- › Peace of mind that your **tapes are expertly handled by trained personnel** and protected with an unbroken chain of custody
- › Access to **24/7 emergency response** so that you can get your data – whenever and wherever you need it
- › The benefit of a **managed service with predictable costs**

MULTI-TIERED SERVICES TO SUIT YOUR NEEDS:



ESSENTIAL - Eject and insert backup media



PROFESSIONAL - Eject and insert backup media with enhanced scanning and offsite diagnostics to verify backup



ENTERPRISE - Remote hands data centre services, including tape management, cabling, visual checks and data centre escorting

Know you're protected when you need to pull and mount backup tapes at your remote data centre. Iron Mountain will care for your information as if it were our own – because it matters.