

# THE CONTENT SERVICES PLATFORM CHECKLIST

If you're considering an Enterprise Content Management (ECM) replacement to a full-featured, flexible Content Services Platform that adapts to your needs – you're not alone. But choosing the right software can be a daunting mission.

We've created a quick checklist that you can use to understand a vendor's ability to meet modern requirements with their platform offering.

## CORE CAPABILITIES

### Can the platform manage...

- Documents and data
- Video content
- 3D files
- Internet of Things (IoT) data

### Does the platform support...

- Large-scale bulk ingestion
- Global access to information
- Basic and advanced search <50 ms
- Run in the cloud environment you prefer
- Complex/non-hierarchical information taxonomies

## FLEXIBILITY

### Is the platform flexible enough to...

- Allow different core systems to "talk to" each other
- Allow users to keep working with the tools they prefer
- Integrate seamlessly with a wide range of services and apps
- Run in the cloud environment you prefer
- Scale aggressively without performance impacts
- Continuously improve instead of requiring expensive upgrades

## ADVANCED CAPABILITIES

### Does your platform offer...

- Business-specific artificial intelligence (AI) and machine learning (ML)
- Open architecture to allow quick, easy integrations
- A low-code development tool to develop apps faster
- Advanced capabilities for information governance
- A forward-thinking vision for the future of information

IF THE PLATFORM YOU'RE CONSIDERING DOESN'T TICK ALL THE BOXES- WE'RE HERE TO SHOW YOU A BETTER WAY FORWARD.