

SUSTAINABILITY & RESPONSIBILITY

As an information management partner committed to corporate responsibility and sustainability, Iron Mountain strives to deliver services that enable both our organization and our customers to manage information in a manner that is environmentally conscious and socially responsible. That's why we continually aspire to be better. We are driven by close customer collaboration, and, as a result, our customers can use our services as a force for good – by minimizing the environmental impact of managing information in a meaningful and measurable way.

Together over the last year we:

- > RECYCLED roughly 588,846 tons of paper and cardboard to save over 520 square miles of healthy forest
- > DISPOSED of 9,116 tons of electronics and backup tapes, 2,239 tons of X-ray films, and 8,153 tons of plastic pharmacy bottles
- > REDUCED the carbon impact for the entire Iron Mountain corporation by 47% and advanced our goal of an internet powered by 100% renewable energy
- > LAUNCHED a Green Power Pass (GPP) program to inspire and enable more organizations to use renewable energy-powered data centers
- > LAUNCHED Iron Mountain® Sterilization Wrap Recycling service to enable healthcare providers to recycle the 255 million pounds of sterilization wrap that is disposed of annually in an environmentally-responsible, safe, cost-effective manner.

These outcomes validate our belief that doing good and doing business do not have to be independent initiatives. In fact, by leveraging the services listed to the right, our customers can advance their goals for sustainability, while contributing to an industry-wide movement to reduce waste and enable more environmentally conscious management of information.



Click on each service below to learn how Iron Mountain is helping organizations advance their sustainability goals.

Iron Mountain
SECURE
SHREDDING

Iron Mountain®
SECURE IT ASSET
DISPOSITION ➤

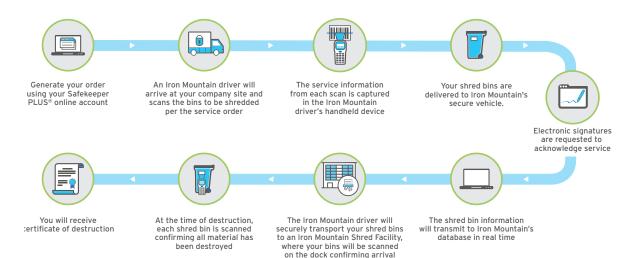
Iron Mountain
GREEN POWER PASS
DATA CENTERS >



Significantly Reduce Paper Waste and Help Save Environmental Resources with Iron Mountain Secure Shredding

Iron Mountain Secure Shredding service uses an auditable chain of custody to provide a safe and environmentally conscious solution to help our customers dispose of paper documents. One hundred percent of paper shredded through this service is recycled. Even better, our service is accompanied by a <u>Green Report</u> so you can measure your program's broader environmental impact.

How Does it Work?



DID YOU KNOW?

The United States annually consumes more than

80

million tons of paper.

Key Benefits

OUR SECURE SHREDDING SERVICE

- PROVIDES AN END-TO-END CHAIN OF CUSTODY Throughout the transportation process, documents remain locked in collection containers and are tracked using InControl technology.
- PROTECTS PHI, PII AND INFORMATION | Upon arrival at our shred plant, information is shredded into strips and then cross-shredded using precision commercial equipment to ensure it's unrecoverable.
- DRIVES A POSITIVE AND MEASURABLE ENVIRONMENTAL IMPACT
 - All shredded materials are recycled.
 - A Green Report is generated to help you meet recycling and diversion rate reporting requirements and demonstrate your organization's contribution to global sustainability efforts.

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This destruction process provides benefits to both the security of your business and to the global environment by reducing pollution; preserving landfill space; and saving trees, water, and energy resources, all of which are reflected in your Green Report (see Example 1).

EXAMPLE 1

This Green Report example illustrates the breadth of the environmental impact eco-friendly disposition can deliver. This particular organization saved one ton of paper but also reduced CO² emissions by 1,448 pounds, reduced water consumption by 27,411 gallons, and saved 17 trees.

Your organization's eco-friendly decision to securely shred and recycle 1.0 short (US) tons of paper with Iron Mountain resulted in the following environmental benefits between (time period).

1,448 lbs
Co² avoided = 0.14 cars
off the road per year

17 TREES
preserved

27,411 GALLONS
water saved = 3 pools
full of water saved

2,260 kWh
electricity saved = 6 years of
energy demand for a laptop

With Iron Mountain Secure Shredding, our customers gain a highly secure workflow, along with the reporting required to measure environmental impact. As a result, you'll be able to more effectively communicate your program's value to your organization, clients, and local community.

Reference: All metrics in this report were calculated by Quantis, an independent third party and leading lifecycle assessment consulting firm specializing in supporting companies to measure, understand, and manage the environmental impacts of their products, services, and operations.

LEARN MORE
ABOUT IRON MOUNTAIN
SECURE SHREDDING







Help contain e-waste with Iron Mountain Secure IT Asset Remarketing, Recycling and Destruction

As technology advances, old IT assets pile up. Iron Mountain Secure IT Asset Disposition enables you to destroy, recycle, or remarket your end of life data center and IT assets – such as backup tapes, hard drives, laptops, and other IT equipment – in a manner that is secure and environmentally-friendly.

Key Benefits

OUR SECURE IT ASSET DISPOSITION SERVICE

- > FOLLOWS the strictest guidelines including a no-overseas and no landfill policy to ensure safe, ethical, and environmentally-responsible disposition.
- > ESTABLISHES a defensible, documented and repeatable process to prepare, transport and destroy hard drives, backup tapes and other e-waste.
- > CONVERTS legacy laptops, PCs and other hardware into a new revenue stream while maintaining your information privacy and helping the planet.
- PROVIDES a global & national footprint with services available in 22 countries spanning five continents.



How Does it Work?

Through barcode scanning and a fleet of alarmed, GPS-tracked vehicles, we are able to deliver a secure and consistent service across all locations that includes:











COMPLETE CHAIN OF CUSTODY

ASSET ITEMIZATION

SECURE TRANSPORT: TRUCKS EQUIPPED WITH GPS, PATENTED SECURITY

CERTIFIABLE TRACK RECORD ON ENVIRONMENTAL REPSONSIBILITY

Using an <u>e-Stewards recycling process</u> built to reduce greenhouse gas emissions, cut pollution, and save both energy and resources, our Secure IT Asset Disposition service enables you to dispose of old IT assets in a manner that minimizes e-waste, reduces your carbon footprint and improves your overall green IT posture.

Want to Make Better Business of Doing Good? Ask About our SITAD Buy Back Program.

In addition to helping you reduce e-waste, Iron Mountain Secure IT Asset Disposition can help you maximize the value of your retired items in the circular economy. With our IT Asset Buy Back Program you can:

- > Sanitize data according to DoD guidelines
- > Easily identify which IT assets are eligible for buy back
- > Responsibly recycle any assets deemed to have no aftermarket value

LEARN MORE ABOUT IRON MOUNTAIN SECURE IT ASSET DISPOSITION







Iron Mountain data centers have been powered by 100 percent renewable electricity since 2017 and are now accompanied by a Green Power Pass. Green Power Pass is an industry-endorsed, fully transparent renewable energy solution for companies seeking to report greenhouse gas or CO2 reductions associated with the green power they consume.

Green Power Pass can help you reach your goal for sustainability, green power, and greenhouse gas reduction - and you can be part of a movement to increase demand and help realize the goal of a 100 percent renewable energy powered data center and internet.

DID YOU KNOW?

Global data centers consumed 4 16 terawatts in 2017, nearly

40%

more power than the entire United Kingdom?

And this consumption doubles every four years.



How Does it Work?

Green Power Pass is built on the new carbon reporting protocol released by the Future of Internet Power (FoIP) working group and based on our 100 percent renewable energy colocation offering. With Green Power Pass, Iron Mountain can pass those renewable energy benefits on to you, enabling your organization to take credit for the green energy that we're buying in CDP, RE100, GRI, and other sustainability reporting.

With Green Power Pass + FoIP Principals, Our Colocation Customers Can Get Credit for the Green



The Process GREEN POWER PASS CUSTOMERS RECEIVE:

- An annual certificate of attestation validating that 100 percent of the green power you use at Iron Mountain is acceptable in your reporting
- A detailed report on your power consumption including the amount, source, and chain of custody of the wind, solar, or other renewable electricity associated with your Iron Mountain facility

With Green Power Pass, our customers can certify that 100 percent of the electricity they use at Iron Mountain data centers comes from renewable sources, while avoiding complex carbon offsetting or renewable credit processes to meet their own sustainability targets.

LEARN MORE ABOUT
IRON MOUNTAIN GREEN
POWER PASS DATA CENTER





In Closing

Iron Mountain is committed to delivering services that enable our organization and our customers to manage information in a manner that is environmentally conscious and socially responsible, today and well into the future. However, it is through the collective commitment and collaboration of our customers that we are able to amplify positive environmental impacts and truly serve as a force for good across the industry.



WE PROTECT WHAT YOU VALUE MOST®











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