

Streamline the IT Asset Refresh Process

The IT asset refresh process is essential for businesses to ensure their technology is up-to-date and secure when collecting and disposing of retired equipment. By establishing reliable asset refresh processes, businesses can maximize their IT asset investment, guarantee data security, and support sustainability goals.

Your objectives

With a focus on creating operational efficiencies, you want to maximize the value and ROI of IT assets and reduce maintenance costs, all while ensuring data security with your devices. You also want to improve the reliability and performance of IT assets by ensuring hardware is always up to date. Lastly, sustainability is a business priority, and you need a sustainable process to reduce the environmental impact of your IT assets.

Iron Mountain's IT asset refresh service can support these objectives while also helping you optimize business efficiency. We provide a comprehensive approach to asset management, from the secure disposal of outdated equipment to the deployment of new hardware. Our IT asset disposition (ITAD) service ensures the security of your data through our industry-leading secure chain of custody. Additionally, we provide data sanitization and destruction capabilities that are supported by a certificate of destruction, providing evidence that all data-bearing media has been destroyed.

We also help you reduce your environmental footprint by using sustainable best practices, proven in your Environmental Benefits Report, which shows the reduction in greenhouse gasses and landfill waste reduction, and more. With Iron Mountain, you can optimize your IT investment while ensuring a seamless deployment of new IT assets while replacing retired assets.

Our services

Iron Mountain's IT asset refresh service is an integrated program management solution that provides end-to-end support for IT asset refresh projects. Our service includes retired hardware removal, new hardware deployment, and IT asset disposition. Our team of experts can help you plan, manage, and execute your IT asset refresh project—on time and on budget—and we provide detailed reporting and tracking to ensure that all assets are properly accounted for. With Iron Mountain, you can trust that professionals are handling your IT asset refresh project.

IT asset refresh service provides:

- Managed service to refresh assets
- Centralized process to ensure technology is up-to-date and supports worker productivity
- A process to reduce IT costs and increase efficiency



Workplace IT Asset Management Overview

As a global leader in workplace IT asset management (ITAM), Iron Mountain delivers tailored solutions to help you manage your workplace IT asset lifecycle from start to finish.

With our comprehensive services and solutions, you'll get the most out of your workplace IT assets and create business efficiencies that allow you to focus more on your internal customers. Our services also support your sustainability goals by extending the life of your assets and demonstrating positive outcomes with our Environmental Benefits Report.

Common Use Cases

Employee Onboarding	Employee Offboarding	Workplace IT Asset Refresh	Lease Return	End Of Life
<p>YOUR OBJECTIVES</p> <p>Equip new employees with PCs and peripherals</p> <p>REQUIRED SOLUTIONS</p> <p>Automate and scale employee onboarding for seamless equipment provisioning</p> <p>OUR SERVICES</p> <p>Unified online management, deployment, storage, reimaging, kitting, tagging, tracking, logistics, and reporting</p>	<p>YOUR OBJECTIVES</p> <p>Recover IT assets from departing employees</p> <p>REQUIRED SOLUTIONS</p> <p>Implement automated asset retrieval, remote data erasure, secure shipping, and end-to-end tracking</p> <p>OUR SERVICES</p> <p>Unified online management, remote data erasure, logistics, testing, cleaning, storage, and detailed reporting</p>	<p>YOUR OBJECTIVES</p> <p>Replace outdated workplace hardware</p> <p>REQUIRED SOLUTIONS</p> <p>Efficiently manage complexities, ensure data security during outdated equipment collection, and enable seamless advance replacement with updated hardware</p> <p>OUR SERVICES</p> <p>Integrated program management, new hardware deployment, retired hardware removal and disposition</p>	<p>YOUR OBJECTIVES</p> <p>Return leased equipment on time to lessor to avoid penalties</p> <p>REQUIRED SOLUTIONS</p> <p>Safely collect, store, and return leased PCs to original lessor, while maintaining data security throughout the collection process</p> <p>OUR SERVICES</p> <p>Efficient lease return management, deadline adherence, two-way logistics, device testing, cleaning, and grading</p>	<p>YOUR OBJECTIVES</p> <p>Secure disposition of retired IT assets</p> <p>REQUIRED SOLUTIONS</p> <p>Efficiently manage retired systems for potential reuse or certified data erasure and recycling, with comprehensive reporting</p> <p>OUR SERVICES</p> <p>Secure media destruction, recycling, remarketing, remote wipe, and detailed reporting with data destruction certification</p>

Iron Mountain's Workplace ITAM



BEST IN CLASS DATA SECURITY

From transparent, traceable chains of custody and verifiable data erasure, we provide world-class logistics, global tracking, and certified decommissioning.



ADVANCED SUSTAINABILITY

Promote sustainability by reducing e-waste, extending the life of an asset, and supporting responsible disposal and recycling practices, contributing to a cleaner environment and more sustainable future.



MAXIMIZE SAVINGS AND ROI

Hardware asset management boosts savings and ROI by optimizing asset utilization, maintenance, and resource allocation while minimizing unnecessary purchases.



UNMATCHED SCALE AND REACH

A trusted partner to 95% of the Fortune 1000 and some of the world's largest hyperscalers, our decades of leadership, expertise, and global footprint are unmatched.

Learn how Iron Mountain's Workplace IT Asset Management can support your business needs

800.899.IRON | [IRONMOUNTAIN.COM/ITAM](https://ironmountain.com/itam)

ABOUT IRON MOUNTAIN

For over 70 years, Iron Mountain Incorporated (NYSE: IRM) has been your strategic partner to care for your valuable assets. A global leader in storage and information management services, and trusted by more than 225,000 organizations around the world, including 95% of the Fortune 1000, we protect, unlock, and extend the value of your information and assets—whatever they are, wherever they are, however they're stored. We provide the framework necessary to bridge the gap between physical and digital and extract value along the lifecycle of your information, enabling organizational resilience. And all this with a commitment to sustainability at our core.

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